Ralph Hill 224 Dover Street Los Gatos CA 95032

Sep 10th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a small business owner who works out of his home. Internet access is critical to my business and is a big part of my personal life. Currently, I have only one viable internet provider. The services is generally ok. I dare not interact with the service provider because the last time I had to call them due to an error on their part, they tried to extort money from me. (Yes, that is a crime, and yes they did it). The service is (in my opinion) very expensive. I have friends who live nearby who have the advantage of having two viable internet providers. They get better service for much less money.

The small businesses and consumers of the US desperately need more competition among internet service providers to improve service and control costs.

Ralph Hill